

# Special Services for our Russian Patients and their Families



**Lutheran  
Medical Center**

# Lutheran Medical Center proudly provides the following services:

- Russian-speaking bilingual and bicultural staff
- Russian patient relations representative to assist patients and families
- 82 Russian-speaking physicians on the medical staff
- Interpretation services available free of charge
- Signage and written documents in Russian
- A variety of religious services are offered including Christian and Jewish
- Kosher meals available upon request
- Russian newspapers and television (channels 43, 44 and 45)

For more information please call:

**Patient Relations Representatives  
(fluent in Russian)**

**Inpatient: 718-630-8756**

**Outpatient: 718-630-6921**

Medicare, Medicaid and other major insurances accepted. For patients without insurance, a sliding fee scale is available.

## Directions

Subway: R to 53<sup>rd</sup> Street  
N to 59<sup>th</sup> Street

Bus: B11 to 2<sup>nd</sup> Avenue & 55<sup>th</sup> Street or  
B37 to 3<sup>rd</sup> Avenue between 55<sup>th</sup> & 56<sup>th</sup> Sts

Parking: 55<sup>th</sup> Street between 1<sup>st</sup> & 2<sup>nd</sup> Avenues  
56<sup>th</sup> Street between 1<sup>st</sup> & 2<sup>nd</sup> Avenues  
(valet service available)